



# Orpington Dental Care

## Welcome

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Whether you are a new or an existing patient, we would like to thank you for choosing our practice. At **Orpington Dental Care** we provide high-quality treatment in a friendly environment. We are committed to continuing dental education and keeping abreast of the changes in modern dentistry. We encourage preventive techniques – helping you to understand how to maintain the health of your mouth and keep it free of tooth decay and gum disease.

We are delighted to offer our own membership scheme, which enables us to provide you with the treatment and support necessary to control dental disease and restore your mouth to full fitness. Our modern health-promoting approach with continuing care means:

- Fewer fillings
- Less dental decay
- Less likelihood of toothache
- More attractive teeth
- More choice
- Reduced costs
- Helping to keep your own teeth for life.

## Why suffer dental disease when you

## Your Choice For Dental Care With Us

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As individuals we are having to make more and more provision for our own health needs. We at **Orpington Dental Care** believe that the best way of making treatment affordable, without compromising our high quality of care, is to offer you membership of our own plan which provides the following benefits:

- A convenient payment scheme for routine treatment
- Greater choice of treatment and materials
- More time to help prevent decay and gum disease
- A fair and equitable system where everybody pays the same
- Substantial discounts on additional treatments and sundries
- Worldwide Dental Trauma and Emergency Callout Insurance
- Redundancy protection for your monthly plan payments for up to 12 months.

## Available at Orpington Dental Care:

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- Cosmetic dentistry: white fillings, pain-free veneers, crowns and bridges
- Teeth whitening
- Same day emergency service
- Laughing gas and hypnosis for nervous patients
- IV sedation
- Invisible braces
- Snoring devices
- BOTOX®
- Appointment reminders, however, it is still the patient's responsibility to book their six-monthly appointment.

BOTOX® is a registered trademark of Allergan, Inc.

## Your Child's Dental Care

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Children are born free of dental disease, yet by adulthood a significant proportion of the population has active gum disease and most people have experienced some tooth decay and even tooth loss. It is our belief that disease can be prevented. Our aim is to provide your child with the best dental care available to secure their dental health.

We ask patients to bring their children with them from birth so that we can see them regularly to help them grow up free from dental disease. For more information on the best option for your child's dental care, please ask a member of our team.

# u can enjoy dental health for life?

## **Dental Hygiene Care Plan Plus - £14.50 per month\***

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We want to reward and look after our loyal patients. If you become a member of our practice you can make great savings on dental treatment and have the added comfort that you are insured in the event of a dental accident or an emergency.

Our members are offered regular care appointments at no extra cost. After six consecutive monthly payments, you can benefit from the following:

- A dental appointment to provide clinical examination, checking for signs of oral cancer and routine x-rays where clinically necessary
- A hygiene appointment to include scale and polish, periodontal advice and preventive techniques to reduce decay and gum disease.

As long as you continue to be a member of our practice, you will be eligible for such care appointments. All that you need to do is make six consecutive monthly payments and, each time you do this, you will be entitled to attend the practice for your regular dental and hygiene appointment.

The standard benefits to which you are entitled include:

- Treatment planning for your future dental needs
- Assessment of emergencies and dental pain with any temporary treatment required, carried out at the dental practice during normal surgery hours.

### **Discounts\*\***

- 20% discount on any laboratory-based treatments required, i.e. crowns, bridges and dentures.
- 20% discount on any fillings.
- 20% discount on most other dental work (extractions, etc.).

### **Insurance\*\*\***

- Worldwide Dental Trauma Insurance to protect against the cost of large unforeseen accidental damage.
- Emergency Callout Insurance, should you need a dentist in an emergency, anywhere in the world.
- Redundancy protection for your monthly payments for up to 12 months.

## **Dental Health Plan £11.00 per month\***

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Includes all the benefits as the Dental Hygiene Care Plan Plus, but members will receive a basic scale and polish with the dentist after six consecutive monthly payments, members may utilise the services of the hygienist at an additional cost.

## **Denture Plan £5.50 per month\***

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Please note, patients must have six teeth or less to join. Includes the same benefits as the Dental Hygiene Care Plan Plus, but members are only entitled to a Dental Health Check after twelve consecutive monthly payments.

\*An initial administration fee of £5.00 will be collected with your first payment only.

\*\*Please note, discounts only apply to treatments carried out at the practice.

\*\*\* The plan price includes a premium of £0.51 per month for the Worldwide Dental Trauma and Emergency Callout Insurance. Insurance premium prices correct at time of going to print.

## Worldwide Dental Trauma and Emergency Callout Insurance

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**Emergency Callout** – cover can be provided by any dentist worldwide who agrees to treat you. You simply pay the emergency callout charge to the dentist concerned and collect a receipted invoice. This will then be processed through the practice for reimbursement from the insurers and you will be refunded the callout fee, minus the excess, up to the policy limits. This cover is to provide immediate pain relief only; no additional or restorative treatment fees can be claimed. You should return to the practice in normal hours for any further treatment required.

**Dental Trauma** – cover is provided should you be unfortunate enough to suffer a dental trauma, for example, as a result of a road traffic accident or an accident at home or at work. The insurers will settle the claim up to the policy limits and you will need to pay any relevant excess.

**Hospitalisation** – benefit is provided should you have to stay in hospital as a result of dental trauma.

**Permanent Facial Disfigurement** – benefit is provided should you be scarred on the neck or face as a result of the accident.

**Oral Cancer** – a payment will be paid upon diagnosis of oral cancer.

**Redundancy Protection** – plan premiums paid for up to one year (not included in the Registration and Insurance Scheme).

*A leaflet giving details of the insurance cover, limits, excesses and exclusions is available at the practice.*

Practice staff are permitted to provide you with information about the insurance that is included in your plan on behalf of Practice Plan Limited, the Plan Administrator. However, practice staff are not permitted to give advice about the insurance, e.g. to compare this insurance with other dental insurance in the market. If you have any questions about this insurance then please call Practice Plan Limited on 01691 684128.

## Registration and Insurance Scheme

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If you would prefer to pay on a fee-per-item basis, we require that you use our Registration and Insurance Scheme. Registration with the practice costs £30 per year and will include the insurance cover described above (except redundancy protection). It is, however, conditional upon you attending the practice at least once a year for a check-up and having any remedial work undertaken as soon as possible, payment for which is not covered.

## How Do I Register?

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Please call in at the practice where an Agreement will be completed. This will require your signature and bank account details for the Direct Debit instruction. Direct Debits are collected from your account on the 8th of every month. Benefit from cover will commence from the 1st of the month (Effective month on the dentist/patient Agreement).

If you have any queries, please ask a member of staff.

## Finance Facilities

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Finance facilities are available at the practice. We will be pleased to discuss the details with you.

## Practice Hours

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Mon/Tue: 8.00 am - 5.00 pm  
Wed: 8.00 am - 6.00 pm  
Thur: 8.30 am - 4.00 pm  
Fri: 8.00 am - 3.00 pm

If you have to cancel an appointment, please give us 24 hours' notice so that we can offer the time to someone waiting for treatment. We may make a charge for short notice cancellations or missed appointments.

## Emergencies

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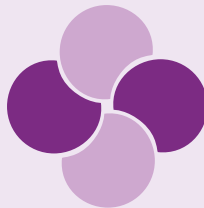
In case of an emergency during practice hours, please contact the practice immediately. We will always endeavour to see a patient in pain on the same day.

If you require emergency treatment outside surgery hours, please telephone the practice where you will hear a message detailing the specific arrangements for that day.

## Safety

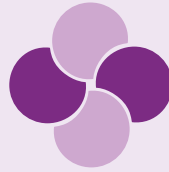
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We take all necessary precautions to safeguard you and our staff. We follow recommended guidelines with regard to sterilisation of instruments and the use of disposable items, e.g. gloves and needles. We are happy to answer any questions you may have.



# Orpington Dental Care

Welcome to



# Orpington Dental Care

## Dental Surgeons

Johan Hough BSc (Eng) BSc Hon BChD 1985

Helen Loubser BChD 1998

Ame Erwee BChD 1991



## Orpington Dental Care

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